ООО «О3-Коутингс»

O3 Coatings LLC

«APPROVED»

General Director of

O3-Coatings LLC

_____I.V. Garustovich

М.П. «06» October 2022__

Quality Policy

O3-Coatings is a company that produces protective materials and provides industrial services for the construction and safe operation of industrial and infrastructure facilities.

Our company is committed to identifying and meeting the needs of our customers while complying with governmental and company requirements. This policy serves as a fundamental guide for all our employees.

Our strategic objectives include the timely implementation of innovations, the production of competitive, high-tech products, the provision of services that meet the highest customer requirements and expectations, and the reduction of risks both during project execution and the operation of our products.

We achieve these objectives by:

- Identifying customer needs and anticipating future demands;
- Ensuring prompt responses and maintaining continuous communication with customers throughout the entire life cycle of our products and services;
- Using high-quality components and materials from leading Russian and global manufacturers;
- Establishing close cooperation with leading international companies in the industry to implement modern technologies and quality standards;
- Engaging qualified specialists to perform work in accordance with current industry standards, legislation, and regulations.

The key to implementing our quality policy is the clear definition and coordination of employee actions, as well as their focus on the effective performance of assigned tasks in the interests of both the company and its customers. It is also essential that each employee understands that the company's success is the foundation of their own well-being.

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The company's management is committed to developing and implementing a quality management system that meets the requirements of GOST R ISO 9001–2015 and STO Gazprom 9001–2018, as well as to continually improving its effectiveness. Management affirms its dedication to quality and safety and is determined to create conditions that ensure conscious employee involvement in quality management processes. This includes providing the necessary resources for implementing this policy and preventing potential problems and their causes by improving the internal control system, identifying and managing risks and opportunities that may affect product compliance and our ability to enhance customer satisfaction.

Document hystory

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